Qualtrics LTI Accessibility Conformance Report

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Qualtrics LTI v2024.04.0
Guido van Glabbeek - Drieam

Drieam Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Qualtrics LTI v2024.04.0

Report Date: 3th of April 2024

Product Description: Qualtrics integration for Canvas LMS

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Notes: This report covers the accessibility conformance for the admin and teacher interface of Qualtrics LTI. Qualtrics LTI does not have a student interface; students will directly access Qualtrics surveys from their Canvas environment without being exposed to the Qualtrics LTI user interface.

Evaluation Methods Used:

The following applications were used to evaluate this product:
- *Desktop browsers: Firefox, Chrome and Safari.*

Further evaluation methods:
- *HTML validator*
- *Manual user testing*

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines (WCAG) 2.2 Level A and AA	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

● **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
● **Partially Supports**: Some functionality of the product does not meet the criterion.
● **Does Not Support**: The majority of product functionality does not meet the criterion.
● **Not Applicable**: The criterion is not relevant to the product.
● **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

● EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation ● Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Qualtrics LTI uses non-text content to support text content and never independently.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not have audio and video content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not have video content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not have audio content.

1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Qualtrics LTI ensures that information and relationships conveyed through the user interface are programmatically determined.

1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 ● 501(Web)(Software) ● 504.2(Authoring Tool) ● 602.3(Support Docs)	Supports	The Correct Reading Sequence is meaningful throughout the Qualtrics LTI.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Qualtrics LTI doesn't rely on sensory characteristics for instructions. Sensory Characteristics Are Used To Support Text.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Qualtrics LTI does not rely on color-alone to convey information.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not have audio content.

2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Qualtrics LTI is operable using a keyboard.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Supports	Qualtrics LTI web application does not cause a keyboard trap.

● 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not-Applicable	Qualtrics LTI does not use key shortcuts
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not have audio and video content.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not have audio and video content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Supports	Qualtrics LTI does not use any flashing elements

● 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Qualtrics LTI has a return to home button on each page.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	All pages in Qualtrics LTI are titled.
2.4.3 Focus Order (Level A)	Supports	Qualtrics LTI has content in a logical order.

Also applies to: Revised Section508 ●501(Web)(Software) ●504.2(AuthoringTool) ●602.3(SupportDocs)		
2.4.4 LinkPurpose(InContext)(Level A) Also applies to: Revised Section508 ●501(Web)(Software) ●504.2(AuthoringTool) ●602.3(SupportDocs)	Supports	All links in Qualtrics LTI have labels describing where they lead to.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Qualtrics LTI uses path-based or multipoint gestures, but they can also be used by clicking.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to:	Supports	Qualtrics LTI uses no down-events.

Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	The text in the label is the name of the label.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not-Applicable	The Qualtrics LT does not use motion of the device.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The Qualtrics LTI language (English) cannot be changed but we specify the 'en' lang attribute in the HTML.
3.2.1 On Focus (Level A) Also applies to Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The Qualtrics LT does not cause a change of context on focus.

3.2.2 On Input(Level A) Also applies to: Revised Section508 ●501(Web)(Software) ●504.2(AuthoringTool) ●602.3(SupportDocs)	Supports	Qualtrics LTI always informstheuserwhenachangeof context occurs after an action taken by the user.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	If an input error is detected the error is described the user in text and in most cases a fix is given.

3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	All input fields come with a label. Where more in-depth information might be required an 'information icon' with descriptive text hasbeens added.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The Qualtrics LTI does the parsing according to the standard.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	All components in Qualtrics LTI can be programmatically determined or set.

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Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not use audio or video content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not-Applicable	Qualtrics LTI does not use audio or video content.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply **1.3.5 Identify Input Purpose** (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports Supports	Qualtrics LTI functions well on both landscape and portrait orientation. The purpose of all input fields can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Qualtrics LTI has sufficient contrast between the foreground and background colors, with the following exception: ● Placeholder texts in input fields have insufficient contrast.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	Text is resizable to 200% in Qualtrics LTI without a loss of content or functionality

● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The Qualtrics LTI does not contain images of text.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Qualtrics LTI is responsive.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	All UI components and graphical objects adhere to the 3:1 contrast ratio.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	No loss of content occurs when increasing the font size within the criteria.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Hovers can be removed by clicking on an 'X' icon or via moving pointer.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Qualtrics LTI has multiple ways of locating screens in the application.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Supports	Headings and labels are descriptive and have straightforward names.

● 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508	Supports	Qualtrics LTI shows a border around the currently selected component.

● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Qualtrics LTI does not contain any non-english content. Support documents are available in english.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigation is used consistently in the same location throughout the Qualtrics LTI.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Qualtrics LTI reuses UI elements that therefore have the same name throughout the application.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	In Qualtrics LTI errors come with a clear message in descriptive text with further instructions on how to solve the error.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	All modifications and deletions come with a clear warning. Usage of Qualtrics LTI does not inherently cause legal commitments or financial transactions to occur.

4.1.3 Status Messages (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Success and error messages are read by the screenreader. Qualtrics LTI shows nicely the number of returned elements.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated for this success criteria.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision Partially	Supports	Qualtrics LTI works with screen readers but is not optimized for it.
302.2 With Limited Vision	Supports	Qualtrics LTI supports browser-provided zoom functionality.
302.3 Without Perception of Color	Supports	Colors are only used for clarity and not as a message itself
302.4 Without Hearing	Supports	No use of audio
302.5 With Limited Hearing	Supports	No use of audio
302.6 Without Speech	Supports	No use of speech required
302.7 With Limited Manipulation	Supports	Qualtrics LTI does not require fine motor control or simultaneous actions. It is accessible via keyboard and touch devices.
302.8 With Limited Reach and Strength Partially supports	Supports	Qualtrics LTI does not require fine motor control or simultaneous actions. It is accessible via keyboard and touch devices.
302.9 With Limited Language, Cognitive, and Learning Abilities Supports	Supports	Qualtrics LTI provides an easy-to-use interface for users with cognitive or learning disabilities Making use of color, symbols and key terms.

Chapter 4: [Hardware](#)

Notes: Qualtrics LTI is a web application, not a hardware product.

Chapter 5: [Software](#)

Notes: Qualtrics LTI is a web application, not a software product.

Chapter 6: [Support Documentation and Services](#)

Criteria	Criteria Conformance Level	Remarks and Explanations
601.1 Scope Heading cell – no response required	Heading cell – no response required	
602 Support Documentation Heading cell – no response required	Heading cell – no response required	
602.2 Accessibility and Compatibility Features	Partially Supports	Qualtrics LTI does have support documentation however this documentation does not include information on accessibility and compatibility features.
602.3 Electronic Support Documentation	Does not support	Qualtrics LTI does have support documentation however this documentation does not meet A level as often pictures are used to describe locations.
602.4 Alternate Formats for Non-Electronic Support Documentation Not applicable	Not applicable	Support documentation is offered electronically on drieam.freshdesk.com.
603 Support Services	Heading cell – no response required	

603.2 Information on Accessibility and Compatibility Features	Supports	Drieam / Qualtrics LTI support can provide information and answer questions about the accessibility features of Qualtrics LTI.
603.3 Accommodation of Communication Needs	Partially Supports	Drieam / Qualtrics LTI support can accommodate support in various communication channels.

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